



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. 150009673
Complaint No. 309/2025

In the matter of:

Yogesh Singh

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal, Mr. Shiven Mishra & Ms. Jyoti Sharma, On behalf of BYPL

ORDER

Date of Hearing: 11th December, 2025

Date of Order: 16th December, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the complaint are that the new electricity connection vide request no. 8007666036 at premises no. P No. 8, part of property no. 7 & 6, New Mandolii Industrial Area, Phase-II, Delhi-110093, but respondent rejected the application of the complainant on grounds of "new plotting area, no support pole, long service line 135 m approx, ESS required and temporary structure found at site.

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Secretary
CGRF (BYPL)

Complaint No. 309/2025

2. The respondent in its reply submitted that the Complainant filed the present Complaint for release of new electricity connection for non-domestic purpose; vide request no. 8007666036 at P.No. 8, Kh. No. 18/1, Ground floor, part of property no. 7 & 8, New Mandoli Industrial Area, Phase-II, Delhi-110093. Reply further submitted that the application of the complainant for new electricity connection was rejected by OP on the grounds that buildings status is GF only and no meter was found at site and NX activity squaring machine paper cutting machine, stitching machine exist at site. During inspection industrial /commercial activity found at site. Therefore, the complainant is required to submit DPCC for industrial/commercial activity at site.
3. The Complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that he became owner of 50 gaj of plot out of total 150 gaj of plot by the way of power of attorney. Also the ESS space is for plots having area 600 sq meters whereas his area is only 50 gaj. OP has already released connections in the other portion of the 150 gaj plot. Therefore, there is no need for ESS space. Complainant further submitted that the premise where new connection has been applied for would be used for godown purpose only and not for factory purpose, therefore there is no need for DPCC certificate.
4. During the course of hearing the complainant submitted DPCC.
5. Arguments of both the parties are heard.

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Secretary
CGRF(BYPL)

6. From perusal of the documents placed on record and narration of facts of both the parties, we find that the application of the complainant for new connection was rejected by OP on grounds of requirement of DPCC and ESS space. The complainant has filed DPCC. Regarding the objection of OP for requirement of ESS space, the said objection does not sustain here as the plot size of the complainant is 50 gaj out of total 150 gaj. Therefore, out of both the objections of OP, one is fulfilled and other is set aside by the Forum. Thus, we are of considered opinion that the new connection application of the complainant should be processed by OP after due verification of the DPCC certificate.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for vide application no. 8007666036 at premises no. P.No. Kh. No. 18/1, GF, part of property no. 7 & 8, New Mandoli Industrial Area, Phase-II, Delhi-110093 after verification of the DPCC submitted by the complainant and completion of all other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

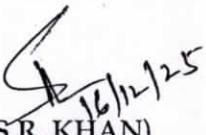
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

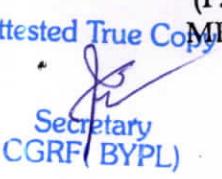
Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

Attested True Copy


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN


Secretary
CGRF BYPL